















USA Models, V8S, V8S PLUS, V9S, V9S Wi-Fi, V9S PLUS, Z Line

Retail Quick Reference Guide

These steps have been provided as a guide for assistance. Your Dejavoo payment terminal is equipped with Event Driven software; The terminal will automatically choose the appropriate application based upon the swipe or entry of a card number.



Note: On Z3 or Z8 terminals, the  or  keys, or touching the Z6, Z9 or Z11 Credit or Sale ideal screen prompts change the payment type and Transaction type options.

SWIPED OR MANUAL CARD SALE	DEBIT SALE	TICKET ONLY SALE
<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT enter sale amount and press OK2. Tap, Swipe OR Manually Enter Card # - If AVS prompts, input AVS information3. Terminal communicates with the Host4. Receipts Print 	<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT2. Press the 3. Scroll using the Arrow keys select DEBIT press OK4. Input Amount press OK5. Tap, Swipe OR Manually Enter Card # - If AVS prompts, input AVS information6. Input PIN and press OK7. Terminal communicates with the Host8. Receipts Print 	<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT2. Press the yellow  arrow key3. Scroll using the Arrow  key select TICKET press OK4. Input Amount press OK5. Input Password (1234 Default) and press OK6. Input previously obtained AUTH CODE7. Tap, Swipe OR Manually Enter Card #8. Receipts Print
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT2. Press the yellow arrow key 3. Scroll using the Arrow key  select VOID press OK4. Input VOID Amount and press OK5. Press F2 to reconfirm void OR F4 to cancel6. Input Password (1234 Default) and press OK7. Tap, Swipe OR Manually Enter Card #8. Receipts Print 	<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT2. Press the yellow arrow key 3. Scroll using the Arrow key  select RETURN press OK4. Input RETURN Amount and press OK5. Press F2 to reconfirm return OR F4 to cancel6. Input Password (1234 Default) and press OK7. Tap, Swipe, OR Manually Enter Card8. Receipts Print 	<ol style="list-style-type: none">1. From the CREDIT SALE ENTER AMOUNT screen press F32. Highlight Core Settle Daily Batch press OK3. Input Password (1234 Default) and press OK4. Terminal communicates with the Host5. Reports Print 

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REPRINT RECEIPT COPY ON SCREEN HELP MY FAVORITES

- REPRINT RECEIPT COPY**
1. From the CREDIT SALE ENTER AMOUNT screen press F3
 2. Scroll using the Arrow key  select REPRINT CR/DB RCPT press OK
 3. Input Password (1234Default) press OK
 4. Scroll using the Arrow key  select desired option(s) press OK
 5. Receipt Prints 



- ON SCREEN HELP**
- For Immediate assistance with all the Terminal Functions, simply Press the Dot key on your terminal keypad
- 
- The Help will appear on the Terminal Display to assist with explanations/ next steps
- Press the RED X Key to exit help
- MERCHANT PORTAL-TOUCH SCREEN**
1. From the CREDIT SALE ENTER AMOUNT
 2. Press  the icon and choose desired options

- Adding Favorites**
1. Highlight the menu item you wish to save to favorites. Press the  key (located on the bottom left side of the keypad to the left of the zero key)
 2. Press the F2 to select YES
 3. Highlight the menu placement to assign favorite to
 4. Press OK 
- Managing Favorites**
1. From the CREDIT SALE ENTER AMOUNT screen press OK
 2. Scroll using the Arrow key  select UTILITY and press OK
 3. Input Password (1234 Default) and press OK
 4. Scroll using the Arrow key  select FAVORITES and press OK
 5. Scroll using the Arrow key  select the desired option to edit and press OK

PRINT DAILY REPORT POWER ON/OFF




- PRINT DAILY REPORT**
1. From the CREDIT SALE ENTER AMOUNT screen press F3
 2. Scroll using the Arrow key  select DAILY REPORT press OK
 3. Input Password (1234Default) and press Ok
 4. Receipt Prints 

- POWER ON/OFF**
- POWER ON: (V SERIES)**
PRESS AND HOLD F1 UNTIL UNIT POWERS ON.
- POWER OFF:**
1. FROM THE ENTER AMOUNT SCREEN PRESS OK
 2. USE THE UP ARROW TO HIGHLIGHT POWER OFF AND PRESS OK

- Accessing Favorites**
1. From the CREDIT SALE ENTER AMOUNT screen press F3
 2. Scroll using the Arrow key  select desired option from the list of favorites and press OK
- Accessing Favorites-TOUCH SCREEN**
1. From Credit Sale ENTER AMOUNT Tap 
 - Tap the desired option from the list of favorites.

PRINT SUMMARY REPORT WIRELESS ICON INDICATORS (MOBILE UNITS ONLY)

- PRINT SUMMARY REPORT**
1. From the CREDIT SALE ENTER AMOUNT screen press F3
 2. Scroll using the Arrow key  select CORE SUMMARY REPORT press OK
 4. Receipt Prints 

- WIRELESS ICON INDICATORS (MOBILE UNITS ONLY)**
-  Signal Strength Indicator
(The More Bars, The Better Your Signal GPRS)
-  Battery Strength Indicator
-  SIM Indicates Issue with SIM Card (GPRS)

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