



Meet Your Local Community Navigator

 Universal
PROCESSING





About the Community Navigator Pilot Program

Helping Underserved Businesses

The Community Navigator Pilot Program, is an American Rescue Plan initiative designed to reduce barriers that all small businesses, including those owned by disadvantaged groups such as veterans, women, and those from rural communities and communities of color, often face in accessing critical support. In order to reach these communities, the U.S. Small Business Administration is taking a hyperlocal approach. Hundreds of local organizations have been enlisted to connect America's entrepreneurs to government resources so they can recover and thrive.

[Read the Official Press Release and Learn More Information About the Community Navigator Pilot Program on the SBA.gov Website](https://www.sba.gov/article/2021/oct/28/sba-administrator-guzman-biden-harris-administration-announce-community-navigator-pilot-program)

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Universal Processing is Your Local Community Navigator

Why us?

We were founded in 2003 with a mission to support and serve the payment processing needs of our small and mid-sized business partners with integrity and to aid their growth by providing the highest level of service and expertise.

How We Help You

As a national representative (Spoke) and local Community Navigator, it's our job to bring awareness about services and assistance under the Community Navigator Pilot Program, connect small business owners with capital for key business improvements and recovery, and to provide businesses with professional counseling to enhance their infrastructure and performance.

Get Paired With an Expert in Your Language

We offer technical support in Mandarin, Cantonese, Vietnamese, Hindi, Spanish, and more.



“Universal Processing’s support was very helpful in completing the grant application forms. They also provided me with technical support and counseling services to help me resolve business challenges.”

Frank Yang, Owner of Coco Rooster in New York, NY - Sep. 2022



Take Advantage of Free Services and Resources

Loan and Grant Assistance

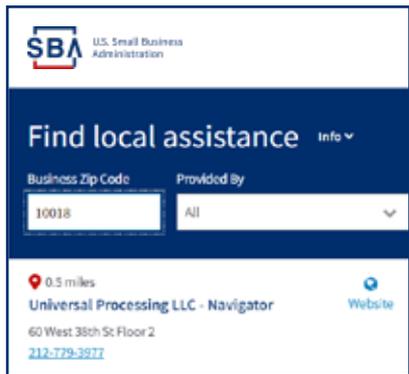
Sign up to get notified about loans and grants available to small businesses within the CNPP program. We'll help you overcome any language or technical barriers in the application process.

Financial Management Training

Access essential training related to financial literacy, credit improvement, and fiscal capacity through one of our many free webinars and workshops hosted by industry experts.

Small Business Consulting and Support Services

Get 1-on-1 business consultations to assess how restaurant optimization, technology, marketing and payment processing systems can increase your revenue. We can also connect you with professional services like legal counseling, HR & labor law counseling, accounting, business taxation, and more.



Find Local Assistance and Resources at SBA.gov

<https://www.sba.gov/local-assistance>

Get Trusted Support From a Dedicated Universal Processing Representative

Call Us or Visit our Website

(212) 835-2485

www.uprocessing.com/community-navigator